

Your Georgia UI Debit MasterCard®



The Georgia UI Debit MasterCard is issued by Comerica Bank, pursuant to a license from MasterCard International Incorporated.

Services Available to You

- Check your balance
- Select or change your Personal Identification Number (PIN)
- Review transaction history
- Ask questions about card use
- Dispute a transaction
- Report lost or stolen cards
- Set up phone deposit notification

www.goprogram.com

Unlimited access through a secure website. View your Card account balance and transaction history online.

Check your Card account balance by using the Web. Save time and enjoy the convenience of using the website to check your balance, validate the transactions posted to your Card account, and track your purchases. If you don't have Internet access at home, remember your local career center or library is equipped and ready to assist you.

Call 1-888-929-2460 (toll-free)
24 hours a day / 7 days a week

This toll-free number is provided for your convenience in asking questions about your Card account balance and merchant transactions posted to your Card account.

Getting Started with Your Georgia UI Debit MasterCard

Your payments will be deposited to your Debit MasterCard Card account. You are not allowed to spend more than the amount of funds posted to your Card account.

PIN Selection

- Before using your card, follow the debit card packet instructions to select your PIN and activate your Georgia UI Debit MasterCard.
- Keep your PIN a secret. Never share your PIN with anyone. You are responsible for the security of the PIN.

To Make Purchases or Get Cash Back

- There are no charges for merchant transactions and you can request cash-back with your purchases, if the merchant provides this service.
- Present your card when making a purchase.
- The cashier will ask for your signature or for you to enter your PIN.
- If you swipe your card, follow the prompts on the screen.
- For cash back, enter the cash amount on the keypad or tell the cashier the amount of cash you need.
- The total amount, including cash back, will be deducted from your Card account.

To Get Cash

- At an ATM that displays MasterCard.
- Cash-back with a purchase at a merchant that accepts MasterCard.
- From a Teller in a bank location that displays the MasterCard brand mark.

ATMs—For Cash Withdrawals

- Insert your card and enter your PIN.
- Press either the Checking or Saving button on the ATM.
- Select Cash Withdrawal, enter the amount of cash needed and press Enter. Don't forget to take your cash, card and transaction receipt(s) with you.

Purchases with Cash Back Using Your PIN

- You can request cash-back with a purchase.
- Enter the cash amount on the keypad or tell the cashier the amount of cash you need.

Cash From a Teller in a Bank

- Hand your card to the teller in a bank displaying the MasterCard brand mark.
- Tell them how much cash you wish to receive.
- You may be asked to sign a receipt.



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How to Avoid Fees

- You may be able to get cash at a store when you make a purchase using the card. Many stores are happy to accommodate your request for cash.
- Use your free withdrawals at participating in-network ATMs or any MasterCard member bank teller window.

Cost to You for Certain Transactions

- There are no monthly fees for managing your funds.
- You are allowed unlimited free ATM cash withdrawals at "in-network" ATMs. "In-network" is defined as MoneyPass network locations.
- The following fees apply if you use other services:

Fee Table for Services	
Transaction Type	Service Fee
Deposit notification	Free
– Email, phone or text message	
Purchases at Point of Sale locations (PIN or Signature)	Free
Cash back with purchase	Free
ATM cash withdrawal	Free
– Only at MoneyPass ATM locations	
ATM balance inquiry	Free
ATM denials for insufficient funds	Free
Bank teller cash withdrawal – Unlimited	Free
Monthly account access via IVR (telephone) or operator assisted telephone calls – Unlimited	Free
ATM cash withdrawals out-of-network	\$0.95 per transaction
IVR deposit transfer to another bank account	\$1.50
Bill Pay transactions	\$0.50 each
Initial card issuance – Free	\$4.50 after free are used
– One free replacement each 12-month period	
Expedited card delivery	\$14.50
– Two day delivery, business days only	
International ATM cash withdrawal	\$0.95 each
– Currency conversion fee of 3% is added	
Account Inactivity	\$1.75 each month, thereafter
– 12 consecutive months of inactivity	
Mobile text alert for deposit notification*	\$0.10 after free are used
– One free per deposit	

*Your carrier may charge you a fee for phone or text message delivery depending upon your cellular service plan.

ATM Surcharges—Some ATMs will apply an additional fee called a surcharge to use their ATM. You can avoid this fee by looking for the MoneyPass logo:



Always read the ATM messages carefully. You can cancel if you wish to avoid the fee or press enter and pay the fee.

Notification of Deposits by Phone or Email

- With your debit card, you may choose to receive automated notification of your deposits. You must make contact through the IVR (automated phone system) or website to activate this notification process.
- Each time a deposit is posted to your Card account, you will receive a phone or email notification.