

AFTER YOUR EMPLOYER HAS FILED FOR YOU

- You do NOT have to file an unemployment insurance claim. Your employer is doing that for you.
- You can elect to have state and/or federal taxes withheld by GDOL.
- Unemployment benefits are paid on a weekly basis. Your payments will be automatically placed on a Georgia Way2Go Debit MasterCard® card, unless you already have direct deposit information on file with GDOL from a previous claim. The card can be used anywhere MasterCard is accepted, including automatic teller machines (ATMs).

If you do not already have direct deposit information of file with the Department, your first payment will be loaded on the debit card. If you do not receive the debit card within 15 days, call Georgia UI Way2Go Debit MasterCard Customer Service at 1.888.929.2460 to report the card as lost or stolen and request a replacement card or to have the funds transferred to your bank account.

- A Personal Identification Number (PIN) is required to check the status of your claim and use other GDOL online services. You can create a PIN at [Reset Your PIN](#).
- If you wish to enroll in direct deposit, you must enter your banking information at [UI Benefit Payment Methods](#). A PIN is required. You can create a PIN at [Reset Your PIN](#).
- All earnings you receive from any employer must be reported to GDOL. Report all weekly earnings to the employer who is filing claims on your behalf so the employer can report the earnings to GDOL for you. All weekly earnings over \$50.00 are deducted dollar for dollar from the benefit payment week ending dates prior to 3/29/2020. The earnings allowance is \$300 for week ending dates on or after 3/29/2020.
- You can check the status of your claim and payments on the [My UI](#) portal.
- You are NOT required to report to a career center, register for Employment Services on [EmployGeorgia.com](#), or search for work until further notice.
- You will receive a *Benefit Determination (DOL-411G)* informing you if you met the wage requirements to establish a benefit year and a valid claim. If so, the determination will list your weekly benefit amount, maximum benefit amount, and maximum number of weeks. If your benefit determination shows a weekly benefit amount of \$0, it means you did not meet the wage requirements necessary to establish a claim. Check [My UI](#) to see if you are eligible for other unemployment compensation programs.

If you disagree with the benefit determination, you have the right to file an appeal following the instructions on the letter. If you have other employment in the quarters listed on the benefit determination, contact your local career center for assistance at [Contact a Career Center](#).

- Claims for non-citizens cannot be processed until your legal presence in the U.S. is verified by Homeland Security. If Homeland Security cannot verify your legal presence using the information your employer submitted when filing your claim, the GDOL will mail or a *Request for Verification of Citizenship or Alien Status (DOL-5154PC)* to you. You must submit a copy of the DOL-5154PC letter you receive and any of the following documents to GDOL:
 - I-551 (Permanent Resident Card)
 - I-766 (Employment Authorization Card)
 - I-94 (Arrival/Departure Record) in Unexpired Foreign Passport
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- Unexpired Foreign Passport (with picture and temporary I-94 or I-551 stamp or other supporting documentation)
- I-20 (Certificate of Eligibility for Nonimmigrant (F-1) Student Status)
- DS2019 (Certificate of Eligibility for Exchange Visitor (J-1) Status)
- Naturalization Certificate
- Certificate of Citizenship
- I-571 (Refugee Travel Document)
- I-327 (Reentry Permit)
- Machine Readable Immigrant Visa (with picture and Temporary I-551 Language)

Failure to provide the requested documents by the deadline stated in the letter will delay your benefit payments or may result in disqualification from receiving benefits.